

**THIS IS A LEGAL DOCUMENT. THE RESORT RESERVES THE RIGHT TO PURSUE LEGAL ACTION FOR ANY DAMAGES ARISING FROM FALSE DECLARATIONS**

See section 6c of FAQ's overleaf for further details



COVID-19 CORONAVIRUS		HEALTH DECLARATION FORM- GUEST	
<p>To ensure the safety of everyone visiting Tangalooma Island Resort, we need your support to answer the below questions. This will help to minimise the potential spread of COVID-19, by carefully reading, completing and signing the following self-assessment. For faster processing of guests at check-in we ask you to please print this document and complete upon arrival. At least one form must be completed per residential household. <b>A separate form will need to be completed for guests in your traveling party that don't normally live in the same household as you, or if you have more than 4 guests traveling from your household.</b></p>			
<b>Guest Name #1:</b>		<b>Guest Name #2:</b>	
		<i>If applicable</i>	<input type="checkbox"/> Tick if this is a child 14 or under
<b>Guest Name #3:</b>		<b>Guest Name #4:</b>	
<i>If applicable</i>	<input type="checkbox"/> Tick if this is a child 14 or under	<i>If applicable</i>	<input type="checkbox"/> Tick if this is a child 14 or under
<b>Residential Address</b>	Street		
<i>Physical address of your normal place of residence No PO Boxes</i>	Suburb/Town	State	Postcode
<b>Contact Telephone:</b>	At least one required		
<b>Contact Email:</b>	At least one required		
<b>Booking Confirmation #:</b>	Only complete if you have a booking confirmation number issued by Tangalooma Island Resort		
<b>Property / address you are staying at:</b>	Only complete if you are staying in private accommodation, not managed directly by Tangalooma Island Resort		
<b>Guest(s) arrival Point:</b>	<input type="checkbox"/> Resort transfer ferry, check-in at Holt St Wharf Terminal Pinkenba; <u>OR</u> <input type="checkbox"/> Arriving direct to Resort via alternate transport.	<b>YES</b>	<b>NO</b>
<b>1.</b>	Have you tested positive for COVID-19? <b>Or</b> Are you currently awaiting COVID-19 test results?	<input type="checkbox"/>	<input type="checkbox"/>
<b>2.</b>	Have you had contact with anyone suspected or confirmed to have COVID-19 in the last 14 days?	<input type="checkbox"/>	<input type="checkbox"/>
<b>3.</b>	Do you have any symptoms, however mild, of COVID-19 or influenza (the 'flu')?: <ul style="list-style-type: none"> <li>• Cough (especially a dry cough), a fever above 37.5°C, sore throat, shortness of breath, lack of taste/smell, body aches/pains, or fatigue?</li> <li>• Sneezing, runny nose, sweating, hot or cold flushes, shivering, or generally feeling unwell</li> </ul>	<input type="checkbox"/>	<input type="checkbox"/>
<b>4.</b>	Have you been overseas, or in a QLD govt declared COVID-19 Hotspot within Australia in the last 14 days? ( <a href="#">List is published here</a> – Printed lists available at check-in). <b>Or</b> Have you had personal contact with anyone who has?	<input type="checkbox"/>	<input type="checkbox"/>
<b>5.</b>	Have you been to one of the locations/businesses that is published on today's QLD Government Active COVID-19 Contact Tracing Alert Page ( <a href="#">List is published here</a> – Printed lists available at check-in). <b>Or</b> Have you had personal contact with anyone who has?	<input type="checkbox"/>	<input type="checkbox"/>
<p><b>Any guests in your party who need to answer these YES/NO questions differently from one another must complete a separate form. Some FAQs regarding this Health Declaration are provided overleaf.</b></p>			

**DECLARATION:** I declare that the information I have given above is true, correct and complete.

Date	<i>Sign on date of travel only Parent or Guardian must sign for children 14 years and under</i>		
<b>Guest #1 Signature:</b>		<b>Guest #2 Signature:</b>	
		<i>If applicable</i>	
<b>Guest #3 Signature:</b>		<b>Guest #4 Signature:</b>	
<i>If applicable</i>		<i>If applicable</i>	
<b>Admin use only:</b>			

**If your answers to the above change at any point during your visit, you must immediately notify a Tangalooma Island Resort staff member.**

## 1. What is the Resort's definition of a COVID-19 'Hotspot'?

- Anywhere outside of Australia.
- Anywhere that has been declared an active (or scheduled to be active) COVID-19 Hotspot by the Queensland Government as published at: <https://www.qld.gov.au/health/conditions/health-alerts/coronavirus-covid-19/current-status/Hotspots-covid-19> or scan QR code →
- Any other area that Resort Directors may choose to add to the list, at its absolute discretion without notice (such areas will be published to our website as soon as practical).



## 2. How do I find the most up to date list of locations/businesses with an active Queensland Government Contact Tracing Alert in place?

QLD Health regularly publishes a list of locations & times on their website, where confirmed cases of COVID-19 were present & contact tracing is underway. QLD Health demands that any individuals who were present at these specified locations (at the specified dates & times), must immediately self-quarantine & contact 13HEALTH (13 43 25 84). **On your day of travel, prior to check-in, you must ensure you've checked the list of locations published at:** <https://www.qld.gov.au/health/conditions/health-alerts/coronavirus-covid-19/current-status/contact-tracing> or scan QR code →



## 3. Who is denied access to the Resort, or its Ferries?

At its full discretion, the resort can deny access to any person, and will be actively prohibiting access to any guest that meets the following criteria:

- Any person who has been in a Hotspot in the last 14 days.
- Any person who has been at a location at the time that an active QLD Govt Contact Tracing Alert has been issued
- Any other person who has either:
  - had close personal contact someone from a hotspot or contact tracing location as described above
  - has been in close contact with a confirmed case of COVID-19 in the last 14 days.
- Any person who cannot verify their legal right to be travelling in Queensland, or why they may be exempt from quarantine restrictions
- Any person who has COVID-19, or is showing signs or symptoms of COVID-19.
- Any person who cannot reasonably satisfy staff of their compliance on the above eligibility criteria.

## 4. What will happen to guests who have been in a Hotspot, or are feeling unwell who have upcoming bookings?

- The guest will be entitled to a credit in lieu of the original booking, equal to the dollar value of the original booking – valid for 24 months.
- Alternatively, the guest will be entitled to a full refund. The refund will be processed to the original payment source within 14 days.

## 5. Will guests need to complete a Health Declaration Prior to check-in?

Yes – all guests will need to complete a Health Declaration form prior to check-in at the Resort or its ferries that states that they have not been to a Hotspot area or been in contact with somebody from a Hotspot area in the last 14 days. Guests must also declare that they are free of illness prior to being permitted to travel.

## 6. What if somebody provides a false information to access the Resort, or deliberately circumvents the Resort restrictions and checkpoints?

- All guests must play their part in protecting the Health and Safety of Resort Staff and Guests and must follow all rules of the Resort and Government. Any guests who is in breach of these rules will be immediately removed off the Resort premises at their own cost and will be ineligible for any refunds.
- The Resort will immediately refer any persons who appear to be in breach of any Queensland Border restrictions to the Queensland Police Service.
- The Resort reserves the right to pursue legal action against any persons who provide false declarations or deliberately evade restrictions to gain access to the Resort. This extends to any costs or damages associated with false declarations from persons who are found to have COVID-19, and/or transmitted COVID-19 to other persons during their visit. Any subsequent damages or costs associated with interruptions to Resort business operations, profitability, and reputational damage may be pursued by the Resort to the extent permitted by the law.**

## 7. Where can I find out more about the Resort's COVID-19 restrictions and operations?

- The most up-to date information regarding the Resort's COVID-19 Safety and operational protocols can be found at <https://www.tangalooma.com/covidsafe> or scan QR code →. We encourage all guests to regularly review the updates on this page, prior to, and during travel. You can also contact our Reservations team by calling 1300 652 250 during business hours; or for guest already at the Resort please call the Resort's reception desk.

